



## ASK/FVI New Org Q&A

1. Why are you merging?
  - a. There are multiple reasons why we are proceeding with a combined organization. Primarily, the focus is on what is best for the families in Indiana. We look forward to broadening our reach, our overall exposure and making it a bit more simple for families to find us. We know that there are families in our State that do not know about us and we are certain, with a larger organization, we can expand our marketing to reach more families and professionals and positively impact more children and youth with special healthcare needs.
2. When does this go into effect?
  - a. The decision to combine organizations has been approved by both boards, with the official merger effective in January. However, until that time the staff of both organizations will begin working together with one shared Interim Executive Director, and the boards of both organizations will be making joint decisions about the the strategic and financial future of the combined organization
3. Will the new organization be able to answer the same kind of questions that they do currently?
  - a. Yes. The mission of the new organization is still providing answers and resources to families and professionals who are involved in the upbringing of children with complex medical conditions, mental health diagnoses and physical/intellectual disabilities. It is quite likely that with a larger organization that our information will be much more robust.
4. How might services be different moving forward?
  - a. The new organization will have a greater statewide representation. It is our intent to then be able to grow into a more robust and fiscally sound organization. While we will seek to expand services, there are no plans to reduce the services provided today.
5. Will the primary contact change?
  - a. For now, the primary contact will remain the same.
6. Can we still call the same phone number for assistance?
  - a. Between now and the end of the year, you can reach us at our current phone numbers. We aren't sure if we'll keep one or the other of these numbers beginning January 1.

Look for updates in the coming months that will answer this question.

7. Will any specific services no longer be available to families?
  - a. Our plan, at this time is to expand services as a larger organization rather than decrease services that benefit the families and professionals in the state of Indiana
8. Are professionals still going to be able to get help supporting a family?
  - a. This is not a service we are planning to eliminate. We know that the professionals serving our children are vital to the long-term success of a child. We want to educate the professionals from the parent perspective
9. Will fact sheets and other resource materials still be available?
  - a. We will be combining our resources and have no intention of losing any of the fact sheets or information. You may find that they have a new look, but the information will remain current and up to date.
10. Will there be a charge for services?
  - a. As with both current organizations, the vast majority of our services will remain free to parents. There may be costs associated with training, but we work hard to keep those costs to a very minimum.
11. Will I be able to speak to my favorite staff person?
  - a. There are no plans to reduce staff as a result of this partnership, so it is quite likely that your favorite staff person is still going to be available for you to talk to. Or, you may find a new favorite!
12. How should I share information about your org prior to the change?
  - a. There will be information coming in the next few months with regard to our new organization's printed materials, social media presence and contact information. For now, our current information will be available. Nothing is changing immediately.
13. I'm only familiar with one of the orgs mentioned. What changes should I expect?
  - a. You should not expect a great deal of changes. As we consolidate our services, we will be bringing forth the best of both organizations.
14. I have an established relationship with both orgs. How might my interactions change? Stay the same?
  - a. You should not see any change other than the addition of some services.
15. Will there still be social media options for information? How will that change?
  - a. We will have social media for the new organization and will use it as a platform to engage with families and professionals as well as share information. We have not

defined our social media presence yet, but our website and platforms will continue to be ways to provide information and support.

16. What will change regarding contract fulfillment?

- a. All of our existing contracts and grants will be fulfilled as our services have been promised. You should not experience any differences at this time.

17. Will those individuals serving as community board and committee representatives still be available? Will the person change?

- a. This new organization is evaluating all the board/committee representation that we are on collectively. From there, the decision will be made to place the staff members accordingly. This may mean, where both current organizations are represented, there will remain only one person. These decisions will be made as we approach January 1, 2022.